

	QUALITY POLICY	Data: 18 Sept. 23	Rev. 1.4
	Appendix A –Quality Management System	Page 1 Of 1	

Seberg company is aware that diligence, leadership and management involvement are the main elements to carrying out, developing and improving its Quality Management System. This is why it promotes the culture of Quality by the commitment of everybody working inside and for it. This means that everybody is involved and conscious of his role and responsibility to reach the defined targets and to ensure the company continuous improvement. This is even more valid today, when the constantly evolving situation causes huge changes and uncertainties.

To meet these requirements **Seberg company** deploys all the necessary means to:

- Understand its organization and its contest (inside and outside) by a risk-based analysis.
- Carry out a policy of constant cooperation with the Suppliers by defining as good as possible supply terms, requiring compliance to defined standards, rules and relevant qualifications, strictly checking the purchased incoming goods, duly managing the non-conformities and periodically evaluating the qualified suppliers.
- Satisfy the Workers' needs, committing to continuous improvement of working and production capabilities of each person for the professional growth of the human resources, which is basic for the company business growth and for reaching the company targets.
- Carry out a constant risk assessment as for workers health and safety, to remove or at least reduce them as much as possible by adopting suitable prevention and protection measures.
- Promptly manage internal and external non-conformities.
- Ensure the full compliance to the Rules and to regional and local laws, paying special attention to the Environment.
- Understand and strengthen the relationship with the Customers and the other Stakeholders by improving their satisfaction through the supply of products and performances which satisfy their needs and expectations.

The Management undertakes to inform everyone about the importance of:

- Showing the attention to the quality of the offered service by the careful registration of all the activities regarding the orders.
- Keeping itself up to date as for the technological progress in the relevant market to be able to suggest the Client new solutions which can satisfy as best as possible their operation, esthetics, innovation and speed needs.
- Making proposals trying to satisfy each Customer needs.

The company management commits itself to make the Quality Policy and its related goals understood, implemented, sustained and diffused at all company levels. In addition, it undertakes – once a year – to review its adequacy, the possible deviations from the goals and, in case, to give information about possible changes.